

# Fwd: 355Th message

7 messages

Wid - <wid@nusignsupply.com>

Tue, Oct 20, 2020 at 10:25 AM

To: glen@colorservices.com, Gabe@colorservices.com

Cc: Rosa B <rosa@nusignsupply.com>, Sherley Tanamas <sherley@nusignsupply.com>

Hi Glen,

Below is the part number for your GFP laminator.

I copy this email also to our customer service so they can process your order and discuss the shipping method and invoice.

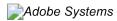
Rosa/Sherley,

Please contact Glenn from Color Service Photo Lab regarding the part they need to order.

Thank you

Wid Gunawan

Technical Support



Tel # 626 961 7688

Fax # 626 961 7577

----- Forwarded message ------

From: John Manuel - GFP < John. Manuel@gfpartnersllc.com>

Date: Tue, Oct 20, 2020 at 6:16 AM

Subject: 355Th message

To: Wid Gunawan <wid@nusignsupply.com>

Hi Wid,

I got your voicemail. And emailing back since its early out there. I am pretty sure the issue is from one of two possibilities. Either the speed board or the potentiometer are bad. I have seen this before and it is usually the board but the potentiometer is cheap go might not be a bad idea to order also just in case. Here is that info.

355<sup>th</sup>-021 Speed Board Retail \$166.01

TH-099 Potentiometer Retail \$10.70

Let me know if you have any questions

### John Manuel - Technical Service Manager

## **Graphic Finishing Partners LLC**

PO Box 1097

Maryland Heights, MO 63043-9150

**p**: (800) 986-2005 | **f**: (314) 685-1363 | **c**: 443-854-0657

e: john.manuel@gfpartnersllc.com | www.gfpartnersllc.com





rosa@nusignsupply.com <rosa@nusignsupply.com>

To: glen@colorservices.com, Gabe@colorservices.com

Cc: Sherley Tanamas <sherley@nusignsupply.com>, Wid - <wid@nusignsupply.com>

Hi Glen,

I would like to confirm is the current address

Color Services Photo Lab

Gabe Cano

230 E. Cota St.

Santa Barbara, CA 93101

Please provide UPS Acct # or Fed Ex Acct # -- advise for Next Day? 2<sup>nd</sup> Day?

And fill out the credit card payment info

We can drop ship the parts

Tue, Oct 20, 2020 at 10:53 AM

Thank you

Rosa

**Customer Service** 



NuSign Supply LLC

1933 W. Mission Blvd

Pomona, CA 91766

626 961 7688 ext 116

[Quoted text hidden]



# **CC Authorization Form.pdf**

77K

#### Glen Hodges <glen@colorservices.com>

Tue, Oct 20, 2020 at 11:23 AM

To: rosa@nusignsupply.com

Cc: Gabe Cano <Gabe@colorservices.com>, Sherley Tanamas <sherley@nusignsupply.com>, Wid -<wid@nusignsupply.com>

Hi Rosa,

Yes, the address is correct. I am not sure which carrier is going to be used so I will provide both of our shipper numbers for FedEx and UPS... Ship standard overnight:

FedEx: 1587 7855 6

UPS: 9635e0

Attached is the completed credit card authorization form.

Thanks. Glen

[Quoted text hidden]

Glen Hodges

**Color Services** Photograph your love® www.colorservices.com 800-207-7927 (805) 965-1832



# Nusign\_Ccard\_ColorServices.pdf 160K

## rosa@nusignsupply.com <rosa@nusignsupply.com>

Tue, Oct 20, 2020 at 11:41 AM

To: Glen Hodges <glen@colorservices.com>

Cc: Gabe Cano <Gabe@colorservices.com>, Sherley Tanamas <sherley@nusignsupply.com>, Wid -<wid@nusignsupply.com>

Thank you Glen for the info

Hopefully they can still process today

Rosa

Customer Service



NuSign Supply LLC

1933 W. Mission Blvd

Pomona, CA 91766

626 961 7688 ext 116

[Quoted text hidden] [Quoted text hidden]

> [Quoted text hidden] [Quoted text hidden] [Quoted text hidden]

Tel # 626 961 7688

[Quoted text hidden] [Quoted text hidden]

[Quoted text hidden]

rosa@nusignsupply.com <rosa@nusignsupply.com>

To: Glen Hodges <glen@colorservices.com>
Cc: Gabe Cano <Gabe@colorservices.com>

Good Morning Glen,

The order was shipped

**UPS Tracking:** 

1Z6666720152337702

Thank you

Rosa

**Customer Service** 

Wed, Oct 21, 2020 at 8:20 AM



NuSign Supply LLC

1933 W. Mission Blvd

Pomona, CA 91766

626 961 7688 ext 116

From: Glen Hodges <glen@colorservices.com> Sent: Tuesday, October 20, 2020 11:24 AM

To: rosa@nusignsupply.com

Cc: Gabe Cano <Gabe@colorservices.com>; Sherley Tanamas <sherley@nusignsupply.com>; Wid -

<wid@nusignsupply.com>
Subject: Re: 355Th message

Hi Rosa,

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]
[Quoted text hidden]
[Quoted text hidden]

Tel # 626 961 7688

[Quoted text hidden]
[Quoted text hidden]

[Quoted text hidden]

Glen Hodges <glen@colorservices.com>

To: rosa@nusignsupply.com

Cc: Gabe Cano <Gabe@colorservices.com>

Thank you for the information Rosa. Looks like it will be arriving this morning.

Take care, Glen

[Quoted text hidden]

Glen Hodges <glen@colorservices.com>

To: rosa@nusignsupply.com

Hi Rosa,

Could you email me a copy of the invoice for the parts that were shipped?

Thanks,

Glen

On Wed, Oct 21, 2020 at 8:21 AM <rosa@nusignsupply.com> wrote:

[Quoted text hidden]

Wed, Oct 21, 2020 at 8:30 AM

Wed, Oct 21, 2020 at 10:12 AM



[Quoted text hidden]