
Fwd: 355Th message

7 messages

Wid - <wid@nusignsupply.com>

Tue, Oct 20, 2020 at 10:25 AM

To: glen@colorservices.com, Gabe@colorservices.com

Cc: Rosa B <rosa@nusignsupply.com>, Sherley Tanamas <sherley@nusignsupply.com>

Hi Glen,

Below is the part number for your GFP laminator.

I copy this email also to our customer service so they can process your order and discuss the shipping method and invoice.


Rosa/Sherley,

Please contact Glenn from Color Service Photo Lab regarding the part they need to order.

Thank you

Wid Gunawan

Technical Support

 Adobe Systems

Tel # 626 961 7688

Fax # 626 961 7577

----- Forwarded message -----

From: **John Manuel - GFP** <John.Manuel@gfpartnersllc.com>

Date: Tue, Oct 20, 2020 at 6:16 AM

Subject: 355Th message

To: Wid Gunawan <wid@nusignsupply.com>

Hi Wid,

I got your voicemail. And emailing back since its early out there. I am pretty sure the issue is from one of two possibilities. Either the speed board or the potentiometer are bad. I have seen this before and it is usually the board but the potentiometer is cheap go might not be a bad idea to order also just in case. Here is that info.

355th-021 Speed Board Retail \$166.01

TH-099 Potentiometer Retail \$10.70

Let me know if you have any questions

John Manuel - Technical Service Manager

Graphic Finishing Partners LLC

PO Box 1097
Maryland Heights, MO 63043-9150
p: (800) 986-2005 | f: (314) 685-1363 | c: 443-854-0657
e: john.manuel@gfpartnersllc.com | www.gfpartnersllc.com



rosa@nusignsupply.com <rosa@nusignsupply.com>
To: glen@colorservices.com, Gabe@colorservices.com
Cc: Sherley Tanamas <sherley@nusignsupply.com>, Wid - <wid@nusignsupply.com>

Tue, Oct 20, 2020 at 10:53 AM

Hi Glen,

I would like to confirm is the current address

Color Services Photo Lab

Gabe Cano

[230 E. Cota St.](#)

[Santa Barbara, CA 93101](#)

Please provide UPS Acct # or Fed Ex Acct # -- advise for Next Day? 2nd Day?

And fill out the credit card payment info

We can drop ship the parts

Thank you

Rosa

Customer Service



NuSign Supply LLC

[1933 W. Mission Blvd](#)

[Pomona, CA 91766](#)

626 961 7688 ext 116

[Quoted text hidden]



CC Authorization Form.pdf

77K

Glen Hodges <glen@colorservices.com>

Tue, Oct 20, 2020 at 11:23 AM

To: rosa@nusignsupply.com

Cc: Gabe Cano <Gabe@colorservices.com>, Sherley Tanamas <sherley@nusignsupply.com>, Wid -
<wid@nusignsupply.com>

Hi Rosa,

Yes, the address is correct. I am not sure which carrier is going to be used so I will provide both of our shipper numbers for FedEx and UPS... Ship standard overnight:

FedEx: 1587 7855 6

UPS: 9635e0

Attached is the completed credit card authorization form.

Thanks,
Glen

[Quoted text hidden]

--

Glen Hodges

Color Services

Photograph your love®

www.colorservices.com

800-207-7927

(805) 965-1832



Nusign_Ccard_ColorServices.pdf

160K

rosa@nusignsupply.com <rosa@nusignsupply.com>

Tue, Oct 20, 2020 at 11:41 AM

To: Glen Hodges <glen@colorservices.com>

Cc: Gabe Cano <Gabe@colorservices.com>, Sherley Tanamas <sherley@nusignsupply.com>, Wid -
<wid@nusignsupply.com>

Thank you Glen for the info

Will submit the order

Hopefully they can still process today

Rosa

Customer Service



NuSign Supply LLC

1933 W. Mission Blvd

Pomona, CA 91766

626 961 7688 ext 116

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

Tel # 626 961 7688

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

rosa@nusignsupply.com <rosa@nusignsupply.com>

To: Glen Hodges <glen@colorservices.com>

Cc: Gabe Cano <Gabe@colorservices.com>

Wed, Oct 21, 2020 at 8:20 AM

Good Morning Glen,

The order was shipped

UPS Tracking:

1Z6666720152337702

Thank you

Rosa

Customer Service



NuSign Supply LLC

1933 W. Mission Blvd

Pomona, CA 91766

626 961 7688 ext 116

From: Glen Hodges <glen@colorservices.com>

Sent: Tuesday, October 20, 2020 11:24 AM

To: rosa@nusignsupply.com

Cc: Gabe Cano <Gabe@colorservices.com>; Sherley Tanamas <sherley@nusignsupply.com>; Wid - <wid@nusignsupply.com>

Subject: Re: 355Th message

Hi Rosa,

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

Tel # 626 961 7688

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

Glen Hodges <glen@colorservices.com>
To: rosa@nusignsupply.com
Cc: Gabe Cano <Gabe@colorservices.com>

Wed, Oct 21, 2020 at 8:30 AM

Thank you for the information Rosa. Looks like it will be arriving this morning.

Take care,
Glen

[Quoted text hidden]

Glen Hodges <glen@colorservices.com>
To: rosa@nusignsupply.com

Wed, Oct 21, 2020 at 10:12 AM

Hi Rosa,
Could you email me a copy of the invoice for the parts that were shipped?

Thanks,
Glen

On Wed, Oct 21, 2020 at 8:21 AM <rosa@nusignsupply.com> wrote:

[Quoted text hidden]

[Quoted text hidden]